

# Managing Corporate Social Responsibility A Communication Approach

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## MANAGING CORPORATE SOCIAL RESPONSIBILITY A COMMUNICATION APPROACH



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### BOOK DETAILS

- Author : W. Timothy Coombs
- Pages : 200 Pages
- Publisher : Wiley-Blackwell
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## **BOOK SYNOPSIS**

Managing Corporate Social Responsibility offers a strategic, communication-centred approach to integrating CSR into organizations. Drawing from a variety of disciplines and written in a highly accessible style, the book guides readers in a focused progression providing the key points they need to successfully navigate the benefits and implications of managing CSR. Chapters are organized around a process model for CSR that outlines steps for researching, developing, implementing, and evaluating CSR initiatives. Emphasizes stakeholder engagement as a foundation throughout the CSR Process Model. Discusses ways to maximize the use of social media and traditional media throughout the process. Offers international examples drawn from a variety of industries including: The Forest Stewardship Council, Starbucks Coffee, and IKEA. Draws upon theories grounded in various disciplines, including public relations, marketing, media, communication, and business.

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